

# **ENPOVER**

# 2025 IMPACT REPORT

**SBAC Empowerment Foundation** 

31 December 2024





"Starting and growing a business is difficult and even more so in disadvantaged neighborhoods. Having a mentor and friend who can ask the right questions and add accountability and support is a priceless benefit to a small business owner."

> - SCOTT BASKIN SBAC EMPOWER BOARD



SBAC Empower | 31 December 2024



# Overview

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\*Data made possible through SBAC Empower Data collection through December 31, 2024

#### SBAC Empower | 31 December 2024





## **OUR MISSION SBAC EMPOWER HISTORY**

SBAC Empowerment Foundation (SBAC Empower) was founded as a 501(c)(3) NFP and a sister organization to the Small Business Advocacy Council (SBAC). Our goal is to assist small businesses and aspiring entrepreneurs in disadvantaged communities by providing education, mentorship and access to support services and programs on local and national levels.

#### SBAC Empower | 31 December 2024 Part 1





Empower believes that every business needs a mentor, especially start-ups. Starting a business is hard, especially in a disadvantaged neighborhood. Studies show that entrepreneurs who have mentors are three times more likely to succeed than those without mentors. Years 0 to 3 are the most difficult. While other programs concentrate on businesses with some successful track record, these beginning-stage businesses are Empower's focus and niche.

While aspiring entrepreneurs begin with a big dream and lots of enthusiasm, they have little knowledge of the potential challenges ahead. Our entrepreneurs learn from someone who has been in their shoes, knows the questions to ask to overcome those challenges, and is willing to share – warts and all. The mentor does more than help create financial plans and set goals; the mentor holds the new entrepreneurs accountable and, in essence, becomes a respected sounding board for unexpected problems that may arise.

It takes a village to start a business, and Empower's deep network of experts is available to all the mentees in the program.







### **SBAC EMPOWER COMMUNITY**

### **Our Neighborhoods**



SBAC Empower provides education, support, and resources to entrepreneurs and small business owners in economically challenged neighborhoods or those from disadvantaged circumstances including minorities, women, veterans, unemployed individuals, or those with limited financial means. Some of the communities we have helped include Englewood, North Lawndale, South Shore, Cook County Jail, Bronzeville, Logan Square, Greater Roseland, Woodlawn and more.

#### **Key Demographics**

- Median Household Income

  - 35.5% live in poverty
- Unemployment Rate
  - 30% higher than the City of Chicago as a whole
- Neighborhood Diversity
  - 66% Black
  - 20% Hispanic
  - 11% White
  - 2% Asian 0

# 35.5%

#### SBAC Empower | 31 December 2024 Part 3

• \$29,968 - which is less than 40% of Chicago's Median income

35.5% of the neighborhood population we serve lives in poverty.



### **KEY IMPACT**

We focus on areas with fewer resources, funding, and attention. Some of the communities we have helped include Englewood, North Lawndale, South Shore, Cook County Jail, Bronzeville, Logan Square, and Woodlawn and more.

80% of the businesses we assist are in the critical initial phase of their business with a business life starting between 1-4 years.

2/3 of those businesses have only 1-4employees (not including themselves) while the other 1/3 are operating solo.

Proving that our mentors really care, 64% of our Mentee/Mentor relationships continue past the 1-year commitment.

\*Data made possible through SBAC Empower Data collection, April 2019- December 2024

### SBAC EMPOWER PROGRAM IMPACT

#### \*\*Compiled through SBAC Empower data collection tools





Mentees remain active with their Mentor after a year



Chicago **Neighborhoods** 





#### SBAC Empower | 31 December 2024 Part 4



Mentee/Mentor Pairings 2020-2023

80% Have been in business 1-4 years





Average number of employees



### **KEY IMPACT - PROGRAM DEMOGRAPHICS**

Other



No 88.2%



### A Drive for Diversity

At SBAC Empower, we strive for a high range of diversity among our mentees so several different viewpoints are considered and - most importantly welcomed.

# Timeline of the Mentoring Program

**KEY IMPACT - MENTORING PROGRAM** 

Established small business owners, startups, and even large firms need assistance at times. Knowing that someone is working to help you succeed helps avoid some of the most common reasons for failure.

#### Application Recieved

Upon receipt, we arrange an Introductory Meeting with the applicant to determine where assistance is needed.

#### Pairing

Once a suitable pairing is made, an email is sent with all the info (bios, info) needed to both Mentee and Mentor to commence the relationship.

#### Monitoring

Monthly surveys are sent, and check-in calls are made to monitor participant satisfaction and growth. Additional services include quarterly networking.



#### **Advancement**

Upon a full year with the program, participants are awarded for their commitment during our spring and end-of-year fundraisers.



**KEY IMPACT - PROGRAM DEMOGRAPHICS** 

# **Mentor Program** Industry

#### MENTORS BY INDUSTRY







#### **1 OUR MENTEES**

Working with local chambers of commerce and locally run community development corporations in economically challenged neighborhoods, we identify and recruit small business owners who want a mentor to help and guide them with their business.

#### **2 OUR MENTORS**

Our Mentors are procured from the SBAC and other established organizations. They have a passion for extending a helping hand whenever and wherever it is needed.

#### **3 TRAINING**

Potential Mentors and Mentees are required to submit an application before being accepted. Mentees must provide details on their business service/product and intentions. Furthermore, both parties are required to participate in a training session to fully understand their responsibilities and commitment.

# **KEY IMPACT - WORKSHOPS**

Over 2024, SBAC Empower has hosted or participated in 19 workshops in 7 different Chicago communities.

This networking and outreach have allowed SBAC Empower to connect with business chambers, small business owners, and prospective sponsors/donors in economically challenged neighborhoods.

The rich content and take-home value of the presentations have enabled Empower to secure sponsors for the 2024 and planned 2025 workshops and programming.

#### Our workshops have allotted us:

- Approximately 10 chambers have been partnered with as of December 2024
- 32 workshops hosted as of December 2024
  - Combined with the chambers roughly 370,000 people reached
- \$42,500 of grants and/or corporate sponsors due to workshops



Mentees gained this year from workshops alone

#### SBAC Empower | 31 December 2024 Part 4

The Workshops bring in a great influx of Mentors, Mentees, and connections



SBAC Empower has experienced exponential growth across all of our platforms. We have seen an increase in mentee and mentor applications, especially through Google and our social networks.



**Social Media** 



2,000

Website Visits

Audience Growth



32,000

10

32,000 community Planned for 2025

contacts





8.9%

across platforms

159%

Enagagement Rate across platforms



1,092 Video Views

8

Workshops Completed in

2024

People have come to us for help

Mentors dedicated to helping our mentees

SBAC Empower | 31 December 2024 Part 5

### TESTIMONIALS



Dinitia Robinson Embrace Love Designs "I appreciate the opportunity to help small business owners. After 26 years of working with business which are primarily very established, I get to be reminded not only of hardships for the new entrepreneur"



Anjel Brown Co-Founder, Resourceful Friends LLC

"Having Empower be exactly what their name means - to empower me within such a hard environment...I wanted to give up. But you know what I got? Scott [her mentor]"



Stephen Ball Senior Vice President/Chicago Market Executive, Byline Bank

"My mentor, Phil, is amazing. He has taught me how to create a culture for my business and then be the culture I have created. I really appreciate SBAC [Empower] for this platform and this opportunity..."

#### SBAC Empower | 31 December 2024 Part 6



"A great benefit of attending the SBAC Empower Small Business training sessions was acquiring a business coach. Working with a Coach allowed me to stretch my wings, and we are now impacting over 300 youth yearly."

Karen Jones President and CEO, Chocolate Chips Association, Non-Profit 501(c)3 S.T. E<sup>2</sup>.A.M. Program for Girls

# THE EMPOWER TEAM



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#### **SBAC EMPOWER**

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Candid.







Legal Education Partner of the Alzheimer's Association Illinois Chapter



